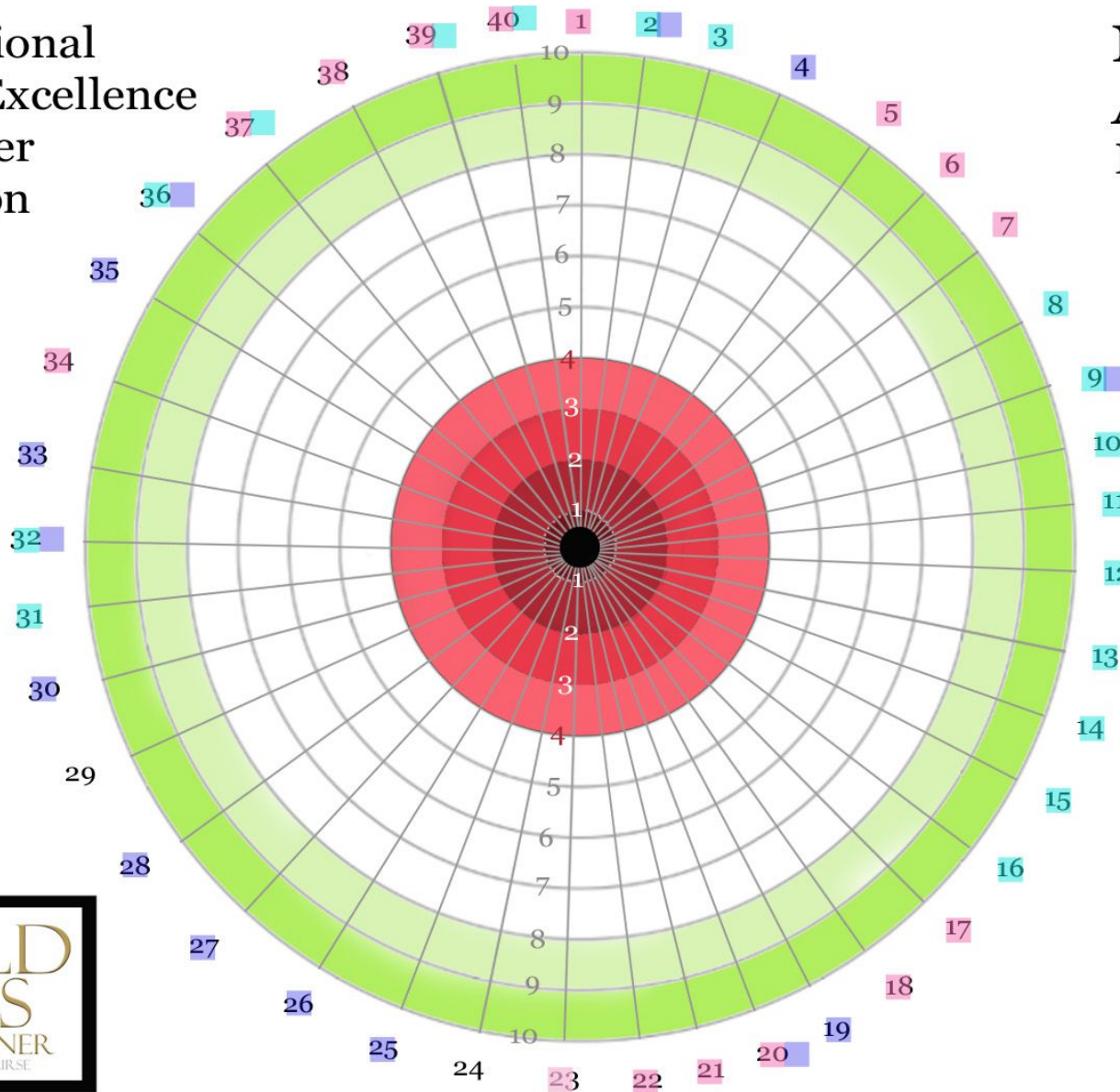


Organizational Audit Of Excellence & Customer Satisfaction Practices



Name Of
Audit Subject _____
Date Of Audit _____

- Human Factors
- Process Factors
- Structural Factors

Overall Mean
Score _____

QUALITY _____
VALUE _____
TIMELINESS _____
EFFICIENCY _____
ENVIRONMENT _____
CONNECTION _____
SELF
MANAGEMENT _____
COMMITMENT _____
TEAMWORK _____
INNOVATION _____
Balance Range _____

